IMPACT
Tennessee Comptroller of the Treasury
Tennessee's CAMA Solution

Benefits of the IMPACT CAMA System

◆ Developed by industry leader in public sector software, Tyler Technologies, Inc.

◆ Web based system accessible from anywhere

◆ Tablet-based mobile data collection application (Field Mobile)

◆ Currently utilized by **85** of Tennessee's 95 counties

◆ Backed by the full resources of the Comptroller of the Treasury

- ■ IT infrastructure including data security, data storage & data backup
- ■ Access to state network with support
- ■ Hardware with support; PCs and printers allocated to counties based on parcel count
- ■ CAMA upgrades & enhancements at no additional cost to the counties
- ■ Support of separate MapViewer application

◆ Customer Support

- ■ Local Division of Property Assessments (DPA) staff
- ■ DPA Assessment Systems staff in Nashville
- ■ Technology Solutions (TS) staff in Nashville

◆ Reappraisal Support

- ■ Knowledgeable, local DPA staff
- ■ Proven track record of successful reappraisals
- ■ Batch updating of records
- ■ Full county property record print (upon request)

◆ Statistical Analysis Capability

- ■ Analysis tools integrated into IMPACT
- ■ Stand-alone Mass Appraisal Analysis Reporting System (MAARS)

◆ Integration with Pictometry

- ■ Oblique (angled) aerial imagery delivered through IMPACT (availability depends on county)

◆ Services offered

- ■ Assessment change notices
- ■ Seamless **Tax Relief** select process
- ■ Seamless **Tax Freeze** processing
- ■ Tax billing calculations
    - ◆ Notices and tax rolls if requested by collecting official
- ■ Personal property schedules
- ■ Personal property online filing
- ■ Comptroller's Real Estate Assessment Data site linked with GIS maps on the TN Map website