



## Benefits of the IMPACT CAMA System

- ◆ Web based system accessible from anywhere
- ◆ Developed by industry leader in public sector software, Tyler Technologies, Inc.
  - Cloud hosted with data storage, security, and backup provided by Tyler
- ◆ Tablet-based mobile data collection application (Field Mobile)
- ◆ Currently utilized by **86** of Tennessee's 95 counties
- ◆ Backed by the full resources of the Comptroller of the Treasury
  - Access to state network with support
  - Hardware with support; PCs and printers allocated to counties based on parcel count
  - CAMA upgrades & enhancements at no additional cost to the counties
  - Support of separate MapViewer application
- ◆ Customer Support
  - Local Division of Property Assessments (DPA) staff
  - DPA Assessment Systems staff in Nashville
  - Technology Solutions (TS) staff in Nashville
- ◆ Reappraisal Support
  - Knowledgeable, local DPA staff
  - Proven track record of successful reappraisals
  - Batch updating of records
  - Full county property record print (upon request)
- ◆ Statistical Analysis Capability
  - Analysis tools integrated into IMPACT
  - Stand-alone Mass Appraisal Analysis Reporting System (MAARS)
- ◆ Integration with Pictometry
  - Oblique (angled) aerial imagery delivered through IMPACT (availability depends on county)
- ◆ Services offered
  - Assessment change notices
  - Seamless **Tax Relief** select process
  - Seamless **Tax Freeze** processing
  - Tax billing calculations
    - ◆ Notices and tax rolls if requested by collecting official
  - Personal property schedules
  - Personal property online filing
  - Comptroller's Tennessee Property Assessment Data site linked with GIS maps on the TN Map website