



Benefits of the IMPACT CAMA System

- ◆ Developed by industry leader in public sector software, Tyler Technologies, Inc.
- ◆ Web based system accessible from anywhere
- ◆ Currently utilized by **82** of Tennessee's 95 counties
- ◆ Backed by the full resources of the Comptroller of the Treasury
 - IT infrastructure including data security, data storage & data backup
 - Access to state network with support
 - Hardware provided (PC's and printers allocated based on parcel count) and supported
 - CAMA upgrades & enhancements at no additional cost to the counties
 - Support of MapViewer application
- ◆ Customer Support
 - Local Division of Property Assessments (DPA) staff
 - DPA Assessment Systems staff in Nashville
 - Division of Technology Solutions (DoTS) staff in Nashville
- ◆ Reappraisal Support
 - Knowledgeable, local DPA staff
 - Proven track record of successful reappraisals
 - Batch updating of records
- ◆ Integration with Pictometry
 - Oblique (angled) aerial imagery delivered through IMPACT (availability depends on county)
- ◆ Services offered
 - Assessment change notices
 - Seamless **Tax Relief** select process
 - Seamless **Tax Freeze** processing
 - Tax billing calculations
 - ◆ Notices and tax rolls if requested by collecting official
 - Personal property schedules
 - Personal property online filing
 - Comptroller's Real Estate Assessment Data site